

## EXCHANGE AND RETURN NOTE

Please send your jeans to the following address in case you need to return them:

MY STAR DENIM A/S  
Hagemannsvej 18  
DK-8600 Silkeborg

You are requested to enclose a copy of the order conformation or invoice.

It is not a requirement but it will speed up the process if you complete and enclose this return note (2 pages).

Please complete:

Date: \_\_\_\_\_

Order #: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Zip code & city: \_\_\_\_\_

Country: \_\_\_\_\_

Email: \_\_\_\_\_

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### Return Codes:

1. Delayed delivery
2. Material or manufacturing defect - please describe the defect
3. Shrinking or changes following washing - please describe the issue and the washing process
4. The jeans do not meet my expectations
5. Faulty delivery
6. Size too small
7. Size too big
8. The fit is not what I expected
9. My measurements were wrong and I have ordered the incorrect UNIQSIZE
10. Other causes - please describe under Comments

ARTICLE NO.	UNIQSIZE	RETURN CODE	COMMENTS

I paid with a credit card; please return the amount to  
The same card number / account number

I would like to exchange these jeans for a new pair of jeans:

Model no.: \_\_\_\_\_ UNIQSIZE: \_\_\_\_\_

In case you have any questions in connection with the returning of your jeans, please refer to the "Exchange & Return" and "Frequently Asked Questions" sections at [www.mystardenim.com](http://www.mystardenim.com)

You are also welcome to contact Customer Service by email at [info@mystardenim.com](mailto:info@mystardenim.com)